

SELECTED HOUSING NAVIGATION SUPPORTS & TRAININGS

Jewish Family Services – Housing Support Drop-in events & *Housing Toolkit*

Website: <https://www.jfsvancouver.ca/events/> Accessed 2024-02-08

Link to *Housing Toolkit* and drop-in schedule for assistance with toolkit and housing questions. Sessions Winter 2024 Wednesdays at The Kitchen 2pm-4pm, 54 E 3rd Ave Vancouver V5T 1C3.

Pathways Vancouver Community Services Directory - Housing / Shelter

Website: https://vancouver.pathwaysbc.ca/service_categories/16 Accessed 2024-02-08

Comprehensive searchable database of free & fee-based Programs/Services for general and specific populations with search filters to focus on specific service types. Arranged for ease in identifying Service Area (local and province-wide) and Ways to Access. Hyperlinks to Websites. Sponsored by Vancouver Division of Family Practice along with Pathways Medical Directory.

bc211 - Social & Health Services Navigation Support Help Line

Phone: 1-888-484-3211 24 hours a day, 7 days a week; Text line open 8:00 AM - 10:00 PM

Website: <https://bc.211.ca/> Accessed 2024-02-08

Information & referral to a range of community, social, and government services. Talk with an Information & Referral Specialist. Service is free, confidential, multilingual (over 100 languages).

TRAC - Tenant Resource and Advisory Centre

Phone: Tenant Infoline (604-255-0546 or 1-800-665-1185) M,T,R,F 1-5pm W 5:30-8:30pm

Website: <https://tenants.bc.ca/> and <https://rentingitright.ca/> Accessed 2024-02-08

Non-profit providing free legal education, representation, and advocacy on residential tenancy matters Online certificate training course *Renting It Right* for staff and individuals. Template Letters (e.g. communications with landlords). *Tenant Survival Guide (TSG, 13th ed)* offering plain-language legal education on tenants' and landlords' rights and responsibilities in BC.

SHINE Program (Seniors Housing Information & Navigation Ease), Seniors Services Society of BC

Website: <https://www.seniorsservicesociety.ca/shinebc/> Feb 8, 15, 22, 29 10-12 online training.

Non-profit collaboration with partner organizations in New Westminster, Vancouver (West End Seniors Network), Nanaimo, Kelowna connecting seniors to support services. Four focus areas to build collaborations: *Seniors Housing Navigators, Community Connectors, Seniors Mental Health & Wellness Provincial Resource Directory* and *Provincial Seniors Housing Directory*. [Zoom training](#).

RentSmart Education for Tenants, North Vancouver Island Aboriginal Training Society (NVIATS)

Website: <https://nviats.com/learn/life-skills-rent-money-drive/> Accessed 2024-02-08

Provides education and supports to tenants. Online and in-person no-cost Basics (3h) and Certificate (12h) courses offered throughout the year aimed at youth, newcomers, seniors, and people transitioning from homelessness. Utilize a Train the Trainer approach to expand partner organizations' capacity to deliver tenant education.

BC Rent Banks Website <https://news.gov.bc.ca/releases/2024HOUS0016-000113> Accessed 2024-02-12

In Vancouver apply: NICCSS (Network Inner City Services Soc.) <https://bcrentbank.ca/locations/#NICCSS> Rent banks are a resource to prevent evictions, stabilize housing and support renters during unexpected interruptions to income... also provide or co-ordinate connections to other support services. Interest-free loans go directly to landlords and can be applied to applicant's rent or essential utilities, or toward a first month's rent for tenants who have secured housing deposit. \$11m via Vancity Community Foundation.